



LIFETIME LIMITED WARRANTY

What is covered?

New Wickcraft manufactured piers, tracks and walkways carry a lifetime-limited warranty on all frames and stainless steel components. Wickcraft Company, Inc. warrants all Wickcraft-built products purchased new by original owner to be free from defects in the material and workmanship under normal use. Specific additional warranties and exclusions apply to each product category.

What is NOT covered?

This warranty does not cover the cost of repairing or replacing decking in piers and walkways. It does not cover the legs or accessories. The warranty does not cover stripped nuts or bolts from over tightening or cross threading. The warranty does not cover bent or broken lugs from binding caused by improper installation. The warranty does not cover the cost of repairing dents, scratches, corrosion or damage from environmental factors or acts of God. Warranty is void when misuse or neglect is the cause. THIS WARRANTY IS VALID ONLY IN NORTH AMERICA FOR PRODUCTS USED IN FRESH WATER BY THE ORIGINAL OWNER. THE WARRANTY IS NONTRANSFERABLE.

Specific exclusions apply to products placed in salt water. Track system push pull units have a separate defined warranty.

No other express warranty or guaranty, except as mentioned above, given by any person or entity with respect to WICKCRAFT products shall bind WICKCRAFT COMPANY, INC. This warranty supercedes all other warranties expressed or implied. NO IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE APPLY TO WICKCRAFT PRODUCTS AND ARE HEREBY DISCLAIMED.

What will Wickcraft Company, Inc. do?

In the event of a possible warranty claim the defective products must be returned to WICKCRAFT COMPANY, INC. If the frame is proven to be defective upon inspection they will be exchanged for new frame of the same size, as determined by WICKCRAFT COMPANY INC. and shipped back to the original purchaser. If the stainless steel components are proven to be defective upon inspection they will be replaced in the original frame and shipped back to the original owner. All shipping costs are the responsibility of the customer. Warranty replacement shall not void the original warranty. WICKCRAFT COMPANY, INC. must be notified in writing by the original owner for an item to be evaluated for warranty.

How can you get service?

When the original owner determines there is cause for an inspection they should notify Wickcraft Company, Inc. in writing of their concern. The letter should be addressed to 'Warranty Claim Department' and sent by certified mail to:

Wickcraft Company, Inc.
2317 Daniels St.
Madison, WI 53718

For questions about the warranty process call toll free 800-549-7694 and ask for a customer service representative.

How does state law apply?

This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. The customer's remedies with respect to defective frames or components shall be exclusively limited to the repair or replacement remedy as above provided and in no event shall WICKCRAFT COMPANY INC. be liable for loss of profits, revenues, savings, inconvenience, associated costs, expense for equipment or service, use of capital, facilities, services, storage charges, damage to property, or any other special, incidental or consequential damages caused by the use or misuse of, or inability to use, the WICKCRAFT product, regardless of the legal theory on which the claim is based, and even if WICKCRAFT COMPANY, INC. has been advised of such damages. In no event shall recovery of any kind against WICKCRAFT COMPANY, INC. be greater in amount than the purchase price of the WICKCRAFT product sold by WICKCRAFT COMPANY, INC. or any of their agents and causing the alleged damage. Without limiting the foregoing, the purchaser assumes all risk and liability for loss, damage or injury to persons, animals or property arising out of use or misuse of, or inability to use, the WICKCRAFT product. WICKCRAFT COMPANY, INC. is not liable for third party claims. This limited warranty shall not extend to anyone other than the original purchaser of the WICKCRAFT product, or the person for whom it was purchased as a gift, and states your exclusive remedy. In no event shall WICKCRAFT COMPANY, INC. be liable for incidental or consequential damages to the full extent such may be disclaimed by law. Unless otherwise noted this warranty agreement is the only warranty agreement between the parties. This agreement states the limits and association of risk between the two parties. Customer acknowledges understanding of this warranty and agreement and binding to the terms contained within.